# Temporary Suspension of DoKoDeMo Print

DoKoDeMo Print will be unavailable as explained below due to system updates for the new academic year. We apologize for the inconvenience and thank you for your understanding. Service will resume when updates are complete, the ending times below are estimates.

| Date | March 31 (Thu.) 17:00 – April 1 (Fri.) 9:00 【scheduled】 |
|---|---|
| Contents | All DoKoDeMo Print related services (※on-demand printing, printing from USB, scanning, and online registration of print jobs) will be suspended during this time. |

**ATTENTION !** On March 31 at 17:00, all registered jobs will be deleted from the system.

Jobs registered on or before March 31 will not be available to print after April 1.

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# Expiration of Print Credits

◆ It will not be possible to use universities printers (DoKoDeMo printers) from March 31 (Thu.) at 17:00 – April 1 (Fri.) at 9:00. 【scheduled】

◆ On April 1 (Fri.) accounts will be reset and users will be issued 1,600 yen of print credits for the new academic year.

◆ You print credit balance WILL NOT carry over from AY2021 to AY2022.

◆ It is not possible to issue refunds for print credits. If you require additional print credits before the new academic year, be sure to purchase only as many credits (in units of 100 yen) as you will use.

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